Industry-Leading Service and Support

Your riders can't wait. That's why Avail is committed to offering industry-leading service and support at every stage.

Avail provides a software solution with flexibility to strategically update and share information to ensure riders have the best real-time information. This streamlined technology would not be possible without an enhanced service contract.

From setup through content creation and continuing training, Avail offers best-in-industry service. Whether you're just getting started with Avail or already a long-term user, our service team is ready to help. We offer flexible support packages that involve high-level, as needed options to complete turn-key service.

Solutions For:

Self-Managed

- Best for agencies with constrained operational budgets or exceptional creative teams

- Full initial system training

- Support for functionality and usability

- Regular webinars for all staff

- Two weeks of co-managed support on demand

Co-Managed

- Best for organizations who have a good creative team to create content or don't anticipate needing a lot of content creation, but don't want to have to dedicate the time and I.T. resources to manage their signage network

- Simply submit content via e-mail to our help desk and we take care of the rest, handling all the programming, scheduling and content management

- Portrait or Landscape Support

- Monitor, update, and manage all the controllers and interfaces

Fully-Managed

- Truly hassle-free concierge digital signage service

- Route-Aware Content Triggering plays information / content based on current route

- All the support outlined in Co-Managed support, but we provide a monthly budget for content production that can be used to create images, animations, or video to run on your network from our talented design team