



Everything Your Riders Need

Riders never see Enterprise Transit Management Software (ETMS), but they expect to know when their busses will show up and when service is disrupted. With myAvail, up-to-date information and notifications can be viewed on the web, apps, signage, and social media. Your riders will be well-informed and happy—without additional effort from your staff.

How can you improve customer service, reduce complaints and increase satisfaction among your riders? By giving your riders up-to-date and accurate information about service and delays. With the myStop® app and web platform, Avail provides the software you need to seamlessly communicate with your riders. Better yet, it already integrates with the rest of the myAvail system for easy, automatic communication.

Features Include

- White-labeled online application including live map and schedule information
- Android/iPhone app for rider use
- Digital signage, IVR and other systems to provide accessibility

Solutions For:

Satisfied Riders

Riders want to know the schedule, and they need to know when there are delays. Increase satisfaction with better information

Automated Notifications

Send riders notifications through social media and app

Enhanced Customer Service

Reduce complaint calls with accurate, real-time information

Real-Time Data

Information from other parts of myAvail automatically populates app, site, signage and more

Accessible Solutions

Unified information across platforms, from IVR and app to digital signage and website

